



OFFICE OF THE SANTA FE COUNTY ASSESSOR



WINNER: 2022 DISTINGUISHED ASSESSMENT JURISDICTION

On Tuesday, August 30th the Office of the Santa Fe County Assessor (OSFCA) was announced as the recipient of the **2022 International Association of Assessing Officers (IAAO) Distinguished Assessment Jurisdiction of the Year**. OSFCA representatives received this award while attending and presenting during the 2022 IAAO Annual Conference in Boston, MA. This award was received due to the many technological advancements that have been implemented to better serve the greater Santa Fe community. These advancements include but are not limited to: a state-of-the-art website, online chat, chat-bot (an automated chat service for after-hours customer service), property valuation protest text messaging updates, community engagement and outreach including the implementation of aerial and oblique imagery software, as well as creation of a Customer Service and Quality Control Department. The OSFCA was the only jurisdiction out of over 3,000 jurisdictions internationally, to receive this award. Assessor Martinez is quoted as saying "I am thankful for my amazing staff, who are very passionate and dedicated to ensuring excellent customer service to our community and without them this award wouldn't have been possible".



ABOVE (LEFT TO RIGHT): Isaiah Romero, Jennifer Romero, Tommy Garcia, Assessor Gus Martinez, Ivan Barry, Nicolette Martinez, and Gerald Vigil accept the 2022 Distinguished Assessment Jurisdiction Award at the IAAO Annual Conference in Boston, MA.



ON THE LEFT: The 2016 IAAO Public Information Program Award, the 2017 Thomson Reuters' Public Sector Champion Jurisdiction of the Year Award, and the 2019 IAAO Certificate of Excellence in Assessment Administration.

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